CARLEY HESKETT

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Experienced storyteller that is passionate about communicating key messages through media to connect with diverse audiences. Can connect with any audience, whether it is on social media, on stage, or on a page.

WORK EXPERIENCE

Walt Disney World, Cast Member July 2019 – Present

• Princess Anna at the Frozen Sing-ALong Celebration, Disney's Hollywood Studios

Tampa Museum of Art, Social Media and Marketing Intern September 2020 - May 2021

- Ran all museum social media accounts: Instagram, Facebook, Twitter, and Linked In
- Followers raised from 46k to 54k during the 7 months of being the sole social media manager

PRSA Tampa Bay, Research Campaign Director September 2020 – December 2020

- Led a research campaign to attract new members to increase membership
- Conducted surveys and interviews
- Provided PRSA Tampa Bay with:
 - Problem Identification Primary & Secondary Research Strategies & Tactics
 - SWOT Analysis Ethnographic Research Content & Gantt Calendar
 - Situation Analysis Core & Primary Messages Budget & Metrics

The Minaret, University of Tampa, Research Campaign Director September 2019 – December 2019

- Led a research campaign to build on-campus awareness for the University's student newspaper
- Moderator for focus group
- Conducted surveys and interviews
- Provided *The Minaret* director with
 - Problem Identification Primary, Secondary Ethnographic Research
 - SWOT Analysis Results and Recommendations

EDUCATION

University of Florida

MA in MASS COMMUNICATION, 2024

Concentration in Public Relations and Communication Management 4.0 GPA

University of Tampa

BA in ADVERTISING AND PUBLIC RELATIONS, 2021

Maintained a 3.93 GPA | Dean's List (8 semesters)

Dean's Student Advisory Council, Member AD/PR representative, 2020

BFA in MUSICAL THEATRE, 2021

Maintained a 4.0 GPA | Dean's List (8 semesters)

Dean's Student Advisory Council, Member Musical Theatre representative, 2020

AWARDS/ACCOMPLISHMENTS

Winner of the University of Tampa's Faculty Award: Overall Excellence in Advertising and Public Relations, 2020

Winner of Best Social Media Produced by a student for Visit Tampa Bay, 2020

Winner of the University of Tampa's Faculty Award: the Charlene Gordon Scholarship for Theatre, 2021

Phi Kappa Phi Honors Society, Member (invitation only to top 7.5% of University students)

College of Arts and Letters Convocation Speaker, 2019

SKILLS & CERTIFICATIONS

Hootsuite: Platform Certification; Social Marketing Certification

MuckRack: Fundamentals of Media Relations Certification; Fundamentals of Social Media Certification

Hubspot: Social Media Certification

Adobe: Illustrator, InDesign, Photoshop, Premiere; Microsoft Office Package; iMovie; Creative Content Strategy;

Influencer Experience; Focus Group Moderator; Canva; AP Writing Styles; Mailchimp; Slack

Fun Fact: Zumba Instructor Certification